

October 21, 2011

Via ECFS

Ms. Marlene H. Dortch, Secretary Federal Communications Commission 445 12<sup>th</sup> Street, S.W. Washington, DC 20554

Re:

CC Docket No. 00-257- Notification Pursuant to 47 C.F.R. § 64.1120 for CRC Communications of Maine, Inc. and Shoreham Telephone, Inc. d/b/a Shoreham Long Distance

Dear Ms Dortch:

Pursuant to WC Docket No. 11-70 and in compliance with Section 64.1120(e)(1) of the Commission's Rules, CRC Communications of Maine, Inc. (CRC) hereby notifies the Federal Communications Commission ("Commission") of the transfer of the interstate and/or international toll customers currently presubscribed to Shoreham Telephone Inc. d/b/a Shoreham Long Distance, ("Shoreham") which has been recently acquired by Shoreham Telephone LLC d/b/a OTT Communications ("OTT Communications") (the "Applicants"). Pursuant to the terms of the transaction, all local exchange, intrastate toll, and interstate/international toll customers of Shoreham Telephone, Inc., were transferred to OTT Communications on October 14, 2011 (the "Transaction"). OTT Communications has contracted with its affiliate, CRC, to provide the interstate and international toll services that were previously provided by Shoreham.

The entities involved in the Transaction are Shoreham Telephone Inc. d/b/a Shoreham Long Distance, Shoreham Telephone LLC d/b/a OTT Communications, and its parent company Otelco, Inc. The Applicants filed a request for approval of the assignment of Shoreham to OTT Communications, which was approved on May 23, 2011 in WC Docket No. 11-70, and on May 27, 2011 in IB Docket No. ITC-ASG-20110412-00100. Shoreham provided local exchange, intrastate toll and interstate/international toll service to 1814 customers. As discussed above, the Transaction closed on October 14, 2011.

Due to an inadvertent oversight, notice to the Commission and to Shoreham customers was not sent out 30 days prior to the transaction closing. Despite that mistake, OTT was aware of Section 64.1120(e) of the Commission's Rule and had not otherwise violated it. No Shoreham customer has or will experience any change in the rates, terms or conditions of their service. OTT Communications did not impose any charges on Shoreham customers as a result of



the transfer. OTT is in the process of sending the notification to Shoreham customers to alert them of their right to select a different carrier.

Because customers did not receive the 30-day notice of the transfer, and in an effort to provide the customers with greater protection, OTT Communications has transferred any PIC freezes associated with a customer's account so that the customer is not unknowingly exposed to slamming. In the attached Notice, OTT Communications makes clear to customers that they are free to choose another carrier at any time and how they can lift a PIC freeze, if applicable to their account. We believe these measures have ensured that customers are in the exact same situation they were prior to the transfer of Shoreham Telephone, Inc., to OTT Communications and its affiliate, CRC. The customer notice will be mailed no later than October 26, 2011.

OTT Communications takes its obligations to the Commission very seriously and assures the Commission that it has a very strong compliance record. The Company was aware of the notice requirement and had intended to comply in a timely manner. The miscommunication that caused the inadvertent error has been examined and new processes are in place to ensure that this type of oversight is not likely to occur again.

Regretfully, however, the Company is not able to certify that it has provided advance notice to the Shoreham customers as required by 47 C.F.R. § 64.1120(e)(3). The Company can certify that it will provide notice of the transfer by October 26, 2011, and comply with the other statutory and Commission requirements that apply to the streamlined transfer process. The Company had no intention of slamming these customers. Quite to the contrary, OTT Communications strives to provide honest, quality telecommunications service to these customers for a long time to come.

If you would like to discuss this matter further, I may be reached at (207) 992-9920 or at Trina.Bragdon@ottcommunications.com. Thank you for your consideration.

Sincerely,

Luce M. Bragh Trina M. Bragdon

## VERIFICATION

I, Edwin Tisdale am Senior Vice President of Otelco, Inc. I am authorized to represent Otelco, Inc., and its subsidiaries and to make this verification on their behalf. The statements in the foregoing document are true, complete and correct to the best of my knowledge and belief.

Dated: October 21, 2011





## IMPORTANT INFORMATION REGARDING YOUR TELECOMMUNICATIONS SERVICE

October 21, 2011

Dear Valued Customer:

We are writing to inform you that beginning on October 14, 2011, the intrastate, interstate, or international toll service previously provided to you by Shoreham Telephone, Inc. (d/b/a Shoreham Long Distance), is now being provided by CRC Communications of Maine, Inc. (d/b/a OTT Communications), which is an affiliate of Shoreham Telephone, LLC (d/b/a OTT Communications) which took over Shoreham Telephone, Inc.'s operations on that same date. Although the legal identity of your service provider changed, you are receiving your toll service under the exact same rates, terms and conditions as you did previously. No changes to your rates, rate plan, or other terms and conditions have been made. It is our hope that in the coming months we will be able to offer you additional toll plans that might better suit your needs and save you money. Rest assured, however, that you may choose to keep your existing rates and rate plan.

While we hope that you will remain our customer, you have the right to select a different provider for your intrastate and interstate/international toll service. If you have previously placed a preferred carrier freeze on your toll service with Shoreham Telephone, Inc., that freeze has been transferred to Shoreham Telephone, LLC/OTT Communications to protect you from slamming by other providers. Thus, if you want to change carriers, you will need to contact Shoreham Telephone, LCC/OTT Communications at 802-897-9911 to lift the freeze so that the change in carrier can be made. (It may also be possible to lift the freeze by providing your new provider with a signed Letter of Authorization.) Once your change is made, you can place a new freeze in place by calling Shoreham Telephone, LLC/OTT Communications.

We thank you for your business and look forward to continuing to serve you.

Sincerely,

CRC Communications of Maine, Inc. d/b/a OTT Communications